

How to Enroll For Online and Mobile Banking

Desktop users:

Go to www.bankiowa.bank. In the upper right-hand corner, next to the Online Banking login area, click “Enroll.”

Mobile users:

Download the mobile app from the App Store or Google Play by searching “Bank Iowa Mobile Banking.” Once installed, use the “Enroll” button to get started.

- 1 Complete the Online and Mobile Banking Enrollment Form.
- 2 Click the “Continue” button to verify your enrollment. Note: All information you enter must match what we have on file. If you need assistance, please call our Client Experience Team at [844.226.5421](tel:844.226.5421).
- 3 After your information is successfully verified, you will see a pop-up message confirming your login ID. Click the “Continue” button. Please be sure to save your login ID in a secure location. You will use this login ID to log into all future online and mobile banking sessions.
- 4 Next, you will be prompted to choose a preferred delivery method for your secure access code. After you make your selection, you will receive a one-time use code. Enter the 6-digit code you received into the Secure Access Code field and select “Submit.” This code is only valid for 15 minutes.
- 5 Confirm your online and mobile banking user information. If your information is not correct, please contact your local Bank Iowa or call our Client Experience Team at [844.226.5421](tel:844.226.5421).
- 6 Create a new password and confirm.
- 7 Read and accept Bank Iowa’s Online and Mobile Banking Agreement and decide if you would like to register this device for future online and mobile banking sessions.

Now you can enjoy the benefits of Bank Iowa’s Online and Mobile banking!

Secure Access Code

To ensure a high level of security, you will be prompted to obtain a secure access code whenever you are using a device or browser we do not recognize or when you request certain types of transactions.

- 1 When you are asked to select a target, click the preferred delivery option to receive your secure access code.
- 2 Once you have received your secure access code, enter it in the required field and click “Submit.”
Note: This is a one-time use code and is only valid for 15 minutes.
- 3 Choose whether or not you want to register your device for later use. If you are using a personal device, choosing “Register Device” will save a cookie to your computer for future use. Bank Iowa recommends choosing “Do Not Register Device” when you are on a public or shared device.

For assistance, call our Client Experience Team at [844.226.5421](tel:844.226.5421)

How to Sign Up For eStatements

Receive your account statements faster and access them at your convenience.

- 1 Login to your Bank Iowa online or mobile banking account. Note: If you do not have online or mobile banking access, you must enroll before you can sign up to receive eStatements.
- 2 Under the Settings menu, select “eStatement Enrollment.”
- 3 Select the “eStatement” option under the “Delivery Type” column.
- 4 A prompt will appear displaying Bank Iowa’s eStatement delivery agreement. Please read the agreement. If you approve, check the “I accept” box.
- 5 Enter or edit both a primary and alternative email address under the address column. Note: Your email address preferences can be applied to each account listed or edited as needed.
- 6 Once you accept the eStatement delivery agreement and provide an email address, the “Save” button will become available. Please be sure to save your changes to your statement delivery preferences.
- 7 After you complete the eStatement enrollment process, you will receive monthly email notifications informing you when your eStatement is available online. You can then log into Bank Iowa’s online or mobile banking to view your account statement.

PDF Verification Process

Bank Iowa will send you your eStatements in a PDF format. To ensure that you’re able to view your statements, you will be prompted to complete a one-time verification process the first time you select “eStatements” from the menu.

- 1 Click the “Get Code” button. Please copy the code displayed on the PDF.
- 2 Enter the code into the verification field within online banking.
- 3 Click the “Verify” button.

How to View eStatements

- 1 Login to Bank Iowa’s online or mobile banking. Note: If you are not enrolled for eStatements, you will be prompted to choose eStatement Enrollment.
- 2 Select “eStatements” from the menu. Note: You will need a current version of Adobe Reader installed on your computer, which can be downloaded for free at [adobe.com](https://www.adobe.com).
- 3 Select an account and statement cycle from the available drop-down menus and click the “Get Statement” button.

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